

City of North Bay  
2008 Municipal Performance Measurement Program

	Year 2008	Year 2007	Year 2006	Year 2005	Year 2004
<i>General Government:</i>					
1.1 Operating costs for governance & corporate management <i>as % of total municipal operating costs</i>	2.30%	2.90%	2.20%	1.90%	3.20%
<i>Fire Services:</i>					
2.1 Operating costs for fire services per \$1,000 of assessment	\$3.04	\$2.88	\$2.82	\$2.86	\$2.69
<i>Police Services:</i>					
3.1 Operating costs for police services per person	\$266.65	\$241.75	\$250.49	\$225.35	\$473.62
3.2 Violent crime rate per 1,000 persons	11.100	10.395	10.125	11.745	11.090
3.3 Property crime rate per 1,000 persons	42.786	41.915	45.921	46.075	49.300
3.4 Total crime rate per 1,000 persons	61.539	59.056	65.169	65.805	72.460
3.5 Number of youths charged per 1,000 youths	59.955	98.881	95.078	120.134	43.620
<i>Transportation:</i>					
4.1 Operating costs for paved (hard top) roads per lane km	\$4,104.70	\$4,443.57	\$5,480.11	\$7,006.62	\$7,162.65
4.2 Operating costs for unpaved (loose top) roads per lane km	\$4,104.71	\$3,318.58	\$2,252.42	\$1,774.74	\$1,881.03
4.3 Operating costs for winter maintenance <i>per lane kilometre maintained in winter</i>	\$3,830.87	\$3,132.05	\$2,149.53	\$2,745.80	\$2,700.22
4.4 % of paved lane km where condition is rated as good to very good	21.2%	29.0%	n/a	n/a	n/a
4.5 % of winter events where the response met or exceeded locally determined municipal service levels for road maintenance	100.00%	100.00%	100.00%	100.00%	100.00%
<i>Transit:</i>					
5.1 Operating costs for conventional transit <i>per regular service passenger trip</i>	\$3.07	\$2.29	\$2.21	\$2.17	\$2.01
5.2 # of conventional transit passenger trips per person <i>in the service area in a year</i>	37.56	51.32	52.54	50.36	48.58
<i>Environment:</i>					
6.3 Operating costs for wastewater collection, treatment & disposal <i>per mega litre (Integrated System)</i>	\$248.80	\$226.52	\$231.49	\$244.42	\$231.06
6.4 # of wastewater main backups per 100 KMs of wastewater main	n/a	n/a	n/a	21.081	9.730
6.5 % of wastewater estimated to have by-passed treatment	0.000%	0.000%	0.000%	0.000%	0.013%
<i>Storm Water:</i>					
7.1 Operating costs for urban storm water collection, treatment & disposal per km of drainage system	\$3,710.84	\$4,376.52	\$2,512.67	\$2,558.76	\$2,678.51
7.2 Operating costs for rural storm water collection, treatment & disposal per km of drainage system	n/a	n/a	n/a	n/a	n/a
<i>Drinking Water:</i>					
8.1 Operating costs for the treatment of drinking water per mega litre	\$146.35	\$136.40	\$126.39	\$125.90	\$109.64
8.2 Operating costs for the distribution of drinking water <i>per km of water distribution pipe</i>	\$10,630.79	\$10,920.37	\$10,166.67	\$10,151.38	\$9,456.88
8.3 Operating costs for the treatment and distribution of drinking water per km of water distribution pipe (Integrated System)	\$469.43	\$443.89	\$413.81	\$417.57	\$400.95
8.4 Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to municipal water supply, was in effect	0.000	0.003	0.048	0.000	1.049
8.5 Number of water main breaks in a year <i>per 100 KMs of water distribution pipe</i>	14.211	21.372	15.567	22.174	23.913

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<b><i>Solid Waste:</i></b>					
9.1 Operating costs for garbage collection per tonne	\$26.11	\$19.59	\$18.20	\$17.99	\$18.48
9.2 Operating costs for garbage disposal per tonne	\$38.60	\$35.20	\$29.54	\$23.25	\$23.94
9.3 Operating costs for solid waste diversion per tonne	\$181.71	\$119.56	\$109.61	\$112.27	\$105.89
9.4 Avg operating costs for solid waste collection, disposal & diversion per tonne	\$74.92	\$65.17	\$56.84	\$51.03	\$51.40
9.5 Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households	12.709	8.305	7.715	4.348	1.938
9.6 Total number of solid waste management facilities owned by the municipality with a Ministry of Environment Certificate of Approval	2	2	2	2	2
9.7 Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility	0	0	0	0	0
9.8 % of residential solid waste diverted for recycling	n/a	16.00%	31.70%	37.00%	35.70%
9.9 % of residential solid waste diverted for recycling based on combined residential and ICI tonnage	12.60%	n/a	n/a	n/a	n/a

<b><i>Parks and Recreation:</i></b>					
10.1 Operating costs for parks per person	\$56.47	\$56.18	\$50.88	\$48.96	\$48.21
10.2 Operating costs for recreation programs per person	\$15.74	\$14.56	\$29.13	\$33.14	\$34.06
10.3 Operating costs for recreation facilities per person	\$54.19	\$54.51	\$58.13	\$52.83	\$57.05
10.4 Operating costs for recreation programs & facilities per person	\$69.93	\$69.07	\$87.26	\$85.97	\$91.11
10.5 Total kilometres of trails	12	12	12	10	10
Total kilometres of trails per 1,000 persons	0.222	0.231	0.231	0.193	0.193
10.6 Hectares of open space	900	900	900	900	900
Hectares of open space per 1,000 persons	16.677	17.358	17.358	17.358	17.358
10.7 Total participant hours for recreation programs per 1,000 persons	17,438.017	3,833.173	3,984.532	281.871	337.512
10.8 Square metres of indoor recreation facility space	12,326	12,326	12,326	12,326	12,326
Square metres of indoor recreation facility space per 1,000 persons	228.403	228.403	237.724	237.724	237.724
10.9 Square metres of indoor recreation facility space	n/a	n/a	n/a	n/a	n/a
Square metres of indoor recreation facility space per 1,000 persons	n/a	n/a	n/a	n/a	n/a

<b><i>Library Services:</i></b>					
11.1 Operating costs for libraries per person	\$37.90	\$33.06	\$33.57	\$31.87	\$30.15
11.2 Operating costs for libraries per use	\$0.60	\$0.55	\$0.92	\$1.22	\$1.82
11.3 Library uses per person	63.446	60.25	36.5	26.141	16.588
11.4 Electronic library uses as a % of total library uses	84%	82%	69%	61%	15%
11.5 Non-electronic library uses as a % of total library uses	16%	18%	31%	39%	85%

<b><i>Land Use Planning:</i></b>					
12.1 % of new residential units located within settlement area	85%	97%	n/a	n/a	n/a
12.2 % of land designated for agricultural purposes which was not re-designated for other uses during the reporting year	n/a	n/a	n/a	n/a	n/a
12.3 % of land designated for agricultural purposes which was not re-designated for other uses related to the base year of 2000	n/a	n/a	n/a	n/a	n/a
12.4 # of hectares of land originally designated for agricultural purposes which was re-designated for other used in reporting year	0	0	0	0	0
12.5 # of hectares of land originally designated for agricultural purposes which was re-designated for other used since January 1, 2000	0	0	0	0	0