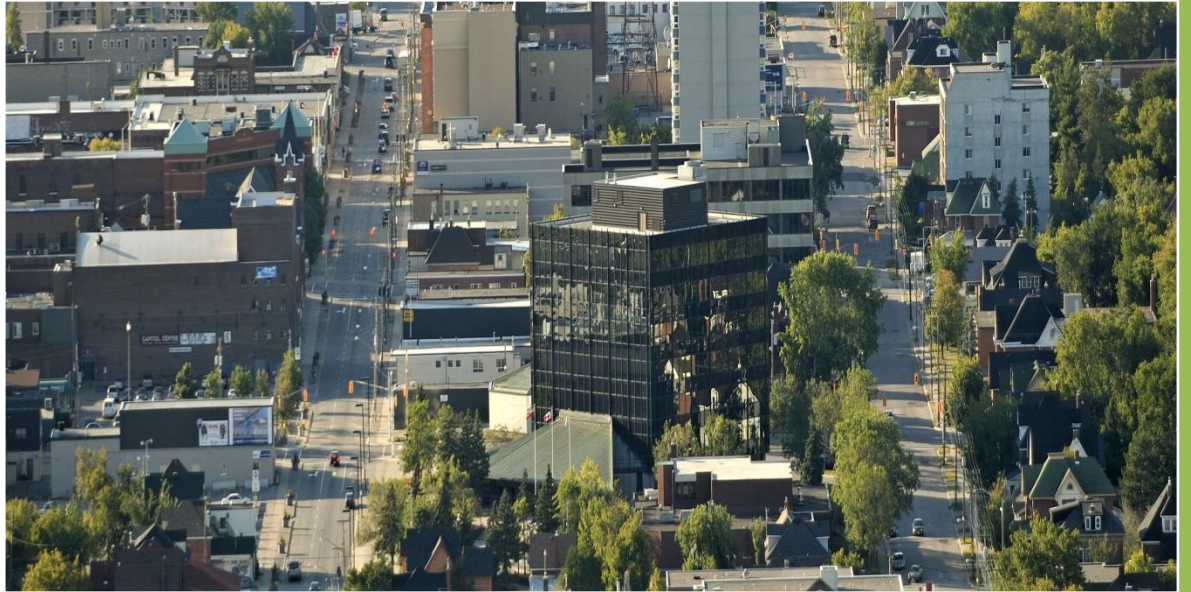

2019

180 Days



Mayor Al McDonald

City of North Bay

180 Days

WHAT WE'VE ACCOMPLISHED TOGETHER



NORTH BAY WATER FRONT

Introduction

I am pleased to present our first 180-day update.

This report is reflective of Council, City Staff and community partners working together to grow our City and provide the services our citizens desire.

While this report is comprehensive, there are far more items and accomplishments that could have been included. We will try to capture those in our year-end report. I would like to thank everyone for their input and research in helping to develop this report.

I would also like to thank you in advance for taking the time to review. It is evident Council, City Staff and Community Partners are working together to move the City forward and we are proud of the work that has been accomplished to date. I believe you will agree much has been accomplished, completed and planned for the coming years, thanks to the co-operation of everyone involved. We are very fortunate to live in a safe and vibrant community where we believe in working together, embodying the sense of community that makes our City special.

Mayor Al McDonald

City Council

WHAT WE'VE ACCOMPLISHED TOGETHER

Determined to get to work immediately after the October, 2018, municipal election, Council was sworn in on Saturday, Dec. 1st – the first possible date permitted under the Municipal Act.

An important signal of our commitment to get to work straightaway on growing the City, it marked the first time a Council was sworn in on a Saturday.

In the roughly six months since that time, Council, Staff and Community Partners have been engaged in many projects.

This report is snapshot of those efforts. It's been broken down into five sections, including the three business units of the City – Community Services, Infrastructure and Operations and General Government – as well as Capital Projects and Community Partnerships.



NORTH BAY COUNCIL



NORTH BAY NEIGHBOURHOOD

Community Services

WHAT WE'VE ACCOMPLISHED TOGETHER

The Community Services Business Unit enhances the personal, social, economic and environmental quality of life for our all those in the community, providing recreation programming within parks and facilities. Community services also works with local partners to ensure a strong economic sector for North Bay. It is a key department for the public, providing programs within the community that enrich the quality of life for everyone.



STEVE OMISCHL SPORTS FIELD COMPLEX



FILM SET

Community Centre

The Steve Omischl Sports Field Complex was approved April 23rd as the location of a new Community Centre, featuring twin-pad ice surfaces. A Request for Proposals for architectural, engineering and environmental services will soon be issued in order to complete site analysis. And, the public will be encouraged to be a part of the decision-making on design and amenities through community consultation. In addition, a Multi-Use Recreational Facility Feasibility Study completed several years ago has been updated to assist with securing potential funding for the project from senior levels of Government.

Film and Television

The community welcomed back two productions this year which have made North Bay the backdrop for their successful television series – Cardinal and Carter. The City is pleased to have the cast and crew of both shows once again filming in the area. The award-winning Cardinal wrapped filming of its fourth season – Until the Night – in April, just in time for the shooting of the second season of Carter to get underway. Filming will continue into the summer and additional projects are anticipated throughout the year.



BIKE PATH

Active Transportation Master Plan

Council approved an Active Transportation Master Plan on Feb. 12th, directing Staff to use the document as a long-term guide for the future development of active transportation initiatives in accordance with Council's priorities, municipal budgets and funding availability.

The City's Active Transportation Advisory Committee is currently working on implementing the plan. The City is partnering with the Ontario Municipal Commuter Cycling Program, which is contributing to the project.

GIS-based Site Selector

The Economic Development Department teamed up with Information Services to create a new GIS-based Site Selector tool to help promote business and commercial properties to potential buyers.



ACCESSIBILITY RAMP

Accessible Ramp Project

About a dozen portable ramps will be made available to help make North Bay businesses accessible thanks to a partnership project involving the City's Municipal Accessibility Advisory Committee (MAAC) and St. Joseph-Scollard Hall Catholic Secondary School.

The ramps, which can be put out only when needed, will be constructed by students using materials donated by local retail shops.

The City works closely with the MAAC to break down barriers and make our community a great place to live for all.

"Materials Donated by local retail shops"

Infrastructure & Operations

WHAT WE'VE ACCOMPLISHED TOGETHER

An extraordinary winter made for a challenging start to the year for Staff within Infrastructure and Operations.

Formally Engineering, Environmental Service and Public Works, the newly re-structured business unit now also contains the Parks Department.

North Bay and area received approximately 225 per cent more snow this year compared to an average winter. Additionally, extended periods of cold weather resulted in frost depths comparable to those of 2014-2015 when calls for frozen water exceeded 380.

Still, Staff was able to effectively meet those challenges, thanks, in part, to departmental restructuring, which made sharing of resources much more efficient and allowed for greater leveraging of Staff knowledge and effective practices.

The Roads Department, for example, was significantly short-handed entering the winter season due to illness and retirement. But the newly amalgamated business unit was able to draw on Water and Sewer Staff with plowing experience to assist. The Water and Sewer Department also completed the bulk of snow removal along cul-de-sacs.

This sharing of resources was also applied to supervisory duties. A supervisor from Parks, for instance, was integrated into Roads to provide relief when required, which allowed for the sharing of best practices, improved communication and efficiencies which are expected to continue to improve operations going forward.

Winter Maintenance

Parks Staff implemented an ongoing snow removal program in the downtown this past winter in an effort to address repeated concerns from business owners and residents regarding inadequate parking and high snowbanks. The program proved more efficient and cost effective than the past practice of utilizing the Roads Department and contract equipment. This new practice will be adopted going forward and is expected to result in the continued ongoing removal of snow each winter within the downtown business district.



A RECORD AMOUNT OF SNOW KEPT CREWS BUSY THIS WINTER

Snow Removal

A total of 8,557 loads of snow were removed by Public Works in 2019 compared to 2,268 in 2018 and 3,740 in 2017. That includes 7,623 loads of snow from City roads, 818 from cul-de-sacs and dead ends and 116 loads of snow from the downtown and central area of the City.



FEWER CALLS FOR FROZEN WATER THIS WINTER

Frozen Water

There were only 20 calls this winter for frozen water services, despite frost depths of seven feet in many areas of the City. That's largely due to lessons learned during the winter of 2014/2015, which led to the implementation of a successful water run program. The program identified 477 homes and businesses eligible to enter into a water run agreement for billing based on a previous three-month average once frost depths reach four feet or greater. The City was able to sign up a large number of residents by proactively communicating the eligibility to each property owner.

“Only 20 calls this winter for frozen water services.”



RINKS OPERATED FOR 13 WEEKS THIS WINTER

Outdoor Rinks

In addition to assisting with winter maintenance, Parks Staff oversaw a successful outdoor rinks program this year. Staff and volunteers were able to keep all 11 rinks open for 13 weeks. Staff, typically try to have rinks open for the Christmas break and aim to keep them operational for approximately 10 weeks. This winter was the first time in years rinks were fully operational during March break



EQUIPMENT USAGE UP 50% - 75% THIS WINTER

Fleet

This winter also placed increased demand on the City's Fleet Department, resulting in more breakdowns and a spike in equipment usage of 50-75 per cent. Fleet Staff worked with Roads to limit equipment downtime and prioritize based on demand. As a result, there was minimal interruption to service and equipment needs were consistently met. Much of the success is thanks to the varied equipment that was spec'd and obtained prior to this winter. The City's loader-mounted blower worked non-stop and was instrumental in achieving the level of snow removal that was provided.

General Government

WHAT WE'VE ACCOMPLISHED TOGETHER

The 2019 Budget was completed and passed within the first 90 days of this Council's term, providing a solid foundation for moving forward. Both a complicated and time-consuming task, Council working with Staff to build the budget is extremely important, but represents only a fraction of the responsibilities of the City's Finance Department. Finance is integrated throughout the organization and plays an important role in supporting all aspects of City operations.



HOTEL ROOM

Municipal Accommodation Tax

The City's Municipal Accommodation Tax (MAT) has been fully implemented with online reporting for speed and efficiency. It's a fee that's charged per night, per room to individuals staying at local hotels, with revenue generated through the tax shared between the City and Tourism North Bay to help fund tourism-related initiatives and infrastructure. North Bay, which is among many cities that have introduced a MAT, has been a leader in implementation. The City has maintained ongoing communications with stakeholders, who have reported minimal complaints. More about the MAT is included in this report in the Tourism North Bay section under community partners.

Procurement

Finance has successfully implemented a new system for procurement and modernized the City's purchasing process, allowing for electronic bids. An updated bylaw was adopted by Council May 7. This modernization will support timely capital infrastructure projects from the point of bid evaluation, proponent communications and project management.

It's another example of Finance being progressive, implementing best practices and finding efficiencies in the organization.

Asset Management

A strategy and policy for managing the City's assets, including training for more than 14 Staff, has been developed for Council approval in June. Council members have already participated in an education session, which included a full review of the legislative requirements related to asset management. The overview showed how North Bay is aligned for success when it comes to maintaining and our assets and putting them to the highest and best use. Finance oversees assets totaling approximately \$1 billion.

Corporate Services

Information Systems



Business Intelligence Software

Corporate Business Intelligence software has been installed – that once fully implemented – will allow departments such as Finance to leverage corporate data for reporting and decision making.



NORTH BAY RECYCLING FACILITY

Recycles App

In co-operation with the Engineering and Environmental Services Department, The North Bay Recycles App for smartphones and tablets has been fully implemented.

The app, which was developed in-house, informs residents about waste and recycling pickup schedules and provides up-to-date information about waste disposal and recycling.

Download North Bay Recycles from the [App Store](#) for iOS, Google Play for Android.



NORTH BAY TRANSIT TERMINAL

Transit Cameras

Information Systems Staff assisted in the implementation of the new Transit Camera System.

Accommodation Tax

Software Systems for the new Municipal Accommodation Tax (MAT) was created in-house, including MAT reporting capabilities, and implemented on the City's eService Portal.

Other GIS initiatives:

- Provided Zoning GIS Products to Canadian Forces Housing Agency (DND) to support its Strategic Site Planning Documents.
- Provided Airport Business Opportunities Marketing Map Updates for the YYB Development Opportunities Brochure Centrefold.
- Provided Nipissing Parry-Sound Transportation Services with GIS Transit Network Products to support a feasibility study to looking at utilizing the North Bay Transit to transport students to/from high schools.
- Provided GIS products, which were delivered last year, to supporting the Active Transportation Committee's ongoing work.

Capital Projects

WHAT WE'VE ACCOMPLISHED TOGETHER

Capital investments in our community range annually between \$20 and \$30 million, depending on support from senior levels of government. Below is a list of some of the projects transforming our City this year.



SEYMOUR STREET

Seymour Street

The reconstruction of the Seymour Street and Highway 11 intersection is a project valued at \$9 million, which is being cost-shared with the Ministry of Transportation. The project is now underway and is targeted for completion in the fall of 2020.

Airport Runway

The North Bay Jack Garland Airport “crosswinds” runway rehabilitation project is valued at more than \$5 million. The project is being managed by the North Bay Jack Garland Airport Corporation. The City's share of the project is \$4.4-million, with the balance to be funded by the airport. Completion is targeted for early fall of 2019.

Road Resurfacing

Approximately \$4 million will be invested to resurface various City and rural roads and connecting trails in the City. A tender was awarded in May and work is anticipated to continue through the spring and summer of 2019.



CASSELLS STREET

Cassells Street

A contract worth \$10.9 million has been awarded for the reconstruction of Cassells Street, complete with new sanitary, storm, water and road investments. Work is anticipated to start in late June start, although North Bay Hydro has started to relocate services. Completion is targeted for the fall of 2020



SIDEWALK AND PARK ACCESS IMPROVEMENTS PLANNED

Sidewalks and Accessibility

The City is maintaining, improving and expanding active transportation infrastructure. Work this year will include repairing defective sidewalks, enhancing accessibility, expanding the sidewalk network and improving access to various parks and facilities and transit stops.

Other work will support pedestrian safety, parks and playground programs, as well as various Public Works programs. Tenders have been awarded and work will take place throughout the summer of 2019.

Recreational Facilities

Approximately \$1 million will be invested in the City's recreational facilities.

Projects will include improvements to the Pete Palangio Arena building envelope to ensure optimum heating and dehumidification of the facility, rehabilitation of buildings/washrooms at Amelia and Armstrong parks, renovation of the Hall of Fame washroom's at Memorial Gardens and painting of the bowl's ceiling at Memorial Gardens.

“\$1 million will be invested in the City's recreational facilities.”



GAS COLLECTION AT THE LANDFILL WILL BE EXPANDED

Methane Collection

The City is investing approximately \$600,000 to expand the methane gas collection system at the Merrick Landfill. The project is anticipated to start this spring and is slated for completion in late summer. The system will enhance gas collection to feed the Merrick Landfill Gas Regenerating Engines to produce electricity and reduce greenhouse gas emissions from the landfill.

The City partnered with North Bay Hydro Services to install the power generation facility that utilizes gas produced at the landfill. Utilization of the landfill gas for electricity generation reduces greenhouse gas emissions by approximately 40,000 to 50,000 tonnes of CO₂e annually. Without the facility, Merrick would have produced approximately 2.5 times more greenhouse gas emissions than all of the energy used by the City in its operations.

Capital Projects



LAVASE ROAD PROJECT

Lavase Road

Installation of new sanitary, water, storm, and road work is underway as part of the Lavase Road reconstruction project. Phase 1 of the project, Lavase Street from Glen Rouge Drive to Hughes Road, includes a storm sewer main across Armstrong Park and is estimated at \$1.2 million. The project was designed by City's Engineering Department and will be completed by the City's Water and Sewer Department. The reconstruction phase from Glen Rouge Drive to Hughes Road is anticipated to be completed in the fall of 2019.

Watermain Upsizing

The final phase of a watermain upsizing project between Banner Avenue and Marshall Park Drive will be undertaken by the City's Water and Sewer Department. The \$400,000 project will be completed in the fall of 2019 and will provide increased water capacity and fire protection between Marshall Park Drive and Jessop's Creek.

Standpipe

The water standpipe on Birch's Road is slated for upgrades and painting. The project budget is \$2.9 million and work will include re-lining the interior and exterior of the standpipe. The contractor will be fully mobilizing this month (May) with construction continuing throughout the summer. Completion is targeted for the end of November 2019.



WASTEWATER TREATMENT PLANT

Emergency Power Upgrade

Emergency Power System Modifications at the Wastewater Treatment Plant are now underway. These electrical upgrades involve the installation of two backup generators – one which replaces an existing generator and one that's entirely new – to allow for complete backup of the facility in the event an outage. The project budget is approximately \$2.5 million and is targeted for completion in August 2019.



PUMPING STATION

Gertrude Pumping Station

The Gertrude Street Sewage Pumping Station, Sanitary Sewer and Force Main project is expected to get underway June 3. The project, which is valued at approximately \$2.6 million, will replace an aging pumping station at the corner of Knox Court and Gertrude Street.

“Fewer backups from flooding during spring runoff.”

The new pumping station will be located at the West Ferris Community Center and will result in fewer back-ups from flooding during spring run-off and large storm. Completion is expected for mid-December 2019. In addition, the Wallace Road Sewage Pumping Station project is in the late design stage and is slated to be tendered in 2019. Construction will start in the fall of and continue through winter for completion in July 2020.

“New sidewalk from Airport Road to Vincent Massey.”



FINAL PHASE OF GREENHILL PROJECT TO BE COMPLETED

Greenhill Avenue

The third and final phase of a ditch enclosure and new sidewalk program on Greenhill Avenue is scheduled to be completed by September 2019 by the City's Roads Department.

The final phase, budgeted at \$430,000, includes new storm sewers along Greenhill Avenue from Janey Avenue to Francis Street, as well as and a new sidewalk from Airport Road to Vincent Massey Public School.

Community Partnerships

WHAT WE'VE ACCOMPLISHED TOGETHER

The City of North Bay recognizes that the strength of a community is measured by long-term and newly created partnerships with community groups. This is instrumental to success in growing a city and having a place we are all proud to call home. Here are some key projects with community partners:



SPLASH PAD

Rotary Splash Pad

The City has entered into an agreement with the Rotary Cubs of North Bay and North Bay - Nipissing Club to construct a 6,000-square-foot splash pad this summer. The two clubs have fundraised to cover the lion's share of the project, while the City is providing a smaller share. The project is expected to get underway this spring and is anticipated to open by Canada Day.



MEMORIAL GARDENS

Globetrotters Event

More than 3,500 people attended a very successful Harlem Globetrotters event at Memorial Gardens April 1. Much like the 2018 World Women's Curling Championship, the event is an example of the hosting capabilities of the Memorial Gardens facility.

Event Hosting Program

The City is investing \$40,000 to create a Community Event Hosting Fund to support and encourage local events involving a competitive bids and application process. To date, a total of seven local groups will benefit from this fund.



NORTH BAY GRANITE CLUB

Pinty's Grand Slam of Curling

Fresh off the success of the 2018 Ford World Women's Curling Championship event, the North Bay Granite Club announced in January of this year, North Bay will play host to the Pinty's Grand Slam of Curling event in October 2019 at Memorial Gardens. The City is the lead sponsor of this event.

Mining Week

The City supported the Northern Gateway Branch of the Canadian Institute of Mining in its celebration of Mining Week, May 13-18, 2019.

Mining plays a significant role economically for our City, which is home to more than 65 businesses that support and service the global mining industry.



TROUT LAKE

Tourism North Bay

Tourism North Bay is an arm's-length independent organization of the City of North Bay, which receives a 60-per cent share of North Bay's Municipal Accommodation Tax (MAT).

With a mandate to increase Tourism to the City, the organization reports that North Bay's growth in room nights in the first two months of 2019 is outperforming other communities in our region.

The following are some of the activities Tourism North Bay has been busy with over the past six months:

- Negotiation of a Memorandum of Understanding with the City of North Bay for Municipal Accommodation Tax (MAT).
- Based on anticipated revenue of MAT, Tourism North Bay developed a comprehensive first-year business plan with this sustainable funding.
- Transitioned Sports Tourism to Tourism North Bay and, with the assistance of an event hosting fund, secured over 6,000 room nights.

"Secured over 6,000 room nights."

- Provided assistance, through a newly created Bid Fund, to secure the Pinty's Grand Slam of Curling event, which coming to Memorial Gardens, Oct. 22, 2019.
- Tourism North Bay representatives attended the Toronto Outdoor Adventure Show in February to promote soft outdoor adventure in North Bay.
- Worked with local attractions and operators to develop itinerary to promote North Bay to international tour operators.
- With Northeastern Ontario Tourism and Destination Northern Ontario, developed package information and product to attend Rendezvous Canada, Canada's largest international tour operator trade show.
- Partnered in the creation of the Lake Temiskaming Tour Passport.
- Completed North Bay Culinary Tourism Plan, in partnership with the City of North Bay, Destination Northern Ontario and regional operators.
- With Destination Northern Ontario, held Tourism Excellence North initiatives to develop international market readiness.
- Started development and sales of a comprehensive tourism guide and coordinated website to promote North Bay.
- Tourism North Bay continues to work with community partners to develop and host Bay Days, a new community grass roots festival.



BAY DAYS ANNOUNCEMENT

Creative Industries

The City agreed this year to provide \$50,000 in funding annually over four years to Creative Industries and to work closely with the organization toward collectively advancing and increasing support for the City’s arts and culture sector.

The financial support provided by the City will enable Creative Industries to leverage opportunities available on regional, provincial and national levels.

A supported creative sector in North Bay will increase community wellness and quality of life, help tackle youth out-migration, assist in the revitalization of our downtown core and contribute to positive economic growth.

Direct and positive impact within our community and creative sector has already taken shape as a result of stronger communication between North Bay’s creative sectors and the City, partnerships with grassroots community-led festivals and activations. That includes development of a Public Art Policy for the City of North Bay, stimulated social media platforms showcasing our vast creative sector and research into the development of a micro-granting system. Creative Industries has been working on the development of a detailed five-year action plan outlining goals, objectives and measurables and there's been ongoing collaboration and community outreach initiatives.

Doctor Recruitment

Council has recommitted to partner with the North Bay Regional Health Centre on doctor recruitment for another three years, allocating \$100,000 annually on the initiative.

The City first partnered with the Health Centre in 2015 to launch the program aimed at attracting physicians to North Bay.

It was in response to what was being described at the time as a physician “crisis,” involving more than 12,000 orphaned patients in the area.

The program has proven successful, with 14 new physicians recruited over the past three years. Doctor Ian Cowan has said the outcome is “the result of a phenomenal effort between the NBRHC and the City.”



NORTH BAY ARMED FORCES DAY

Armed Forces Day

The City of North Bay has partnered with the 22 Wing Honorary Colonels and CFB North Bay to support the annual Armed Forces Day event to be held in June 2019.

The North Bay Armed Forces Day is the largest such even in the country and demonstrates the great partnership between the military and the community.



COMMUNITY CLEAN UP

Clean Green Beautiful

The North Bay Clean Green & Beautiful initiative was officially launched May 7, with an invite to the entire community to gather co-workers, neighbours, family and friends in order to help beautify the City by focusing on properties; adopting a city street, boulevard, curb, bus stop, or trail.

Organizers say North Bay is already a beautiful community, but believe it can be even better if we can all learn to co-exist with our natural and cultivated surroundings and by stewarding it together. Groups including the Heritage Gardeners, City of North Bay, Community Living, North Bay-Mattawa Conservation Authority, North Bay & District Chamber of Commerce and others have been pitching in to the by completing clean, green and beautiful projects. That includes street and sidewalk sweeping, park and litter collection, boulevard and median cleaning, offensive-graffiti removal, public and private space beautification. Parks crews will be planting or refurbishing shrub and perennial gardens at a number of locations, as well as placing additional flower pots and planting 80 trees throughout the City.

Immigration Pilot Project

At the end of January 2019, the Federal Government introduced a call for proposals for a Rural and Northern Immigration Pilot Project.

Within a month, the North Bay & District Chamber of Commerce along with the City's Economic Development Department submitted a Community Interest application in partnership with a number of local labour market, employment services, post-secondary education, economic development and settlement services agencies in the Nipissing and Temiskaming Shores Region.

“North Bay has identified immigration as a strategic priority.”

In all, our application was supported by our local MP and MPP, seven Regional Mayors, three settlement support services, six economic development agencies, two employment support agencies, two post-secondary institutions, and one industry association. Key strengths of our application included the scope of the district we would serve, proximity to Toronto and existing settlement services that can be scaled up to welcome and support even more newcomers. North Bay has identified immigration as a strategic priority when it comes to economic growth and addressing labour needs.

We hope to hear some positive news in the near future from the Federal Government regarding our application. From a Chamber standpoint, one of the top priorities in the Province for businesses to succeed is finding the right skills match to fill human resource needs.

With declining population in the North, facilitating an immigration strategy is necessary to meet these needs for now and in the future.

180 Days

WHAT WE'VE ACCOMPLISHED TOGETHER

Conclusion

As you can see, much is in the works to grow our City. Everyone is proud of what has been accomplished in the past 180 days and what is planned for the balance of the year. We thank the men and women who serve the City for their dedication and expertise. We invite you to be part of growing the City and always welcome suggestions and ideas. We wish you an enjoyable summer.



MARATHON BEACH